

GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

IT&C Dept. – e-Seva integrated citizen service centres – Fixation of Transaction charges for Utility bill Payment including Electricity Bill payment – Orders Issued.

INFORMATION TECHNOLOGY & COMMUNICATIONS DEPARTMENT
(e-Governance Wing)

G.O.Rt.No. 205

Dated:30.06.2009
Read the following:

1. Agreements, Dated: 19.05.2003 entered by eSeva with the Technology Partners M/s CMS, M/s UTL and M/s CCS Infotech Ltd/DMC for all Zones in the State.
2. Tender called on 15.12.2008 for district eSeva centres other than Hyderabad and Ranga Reddy District
3. MOU proposal forwarded by EDS, vide Ltr NO: 102/EA1/APNPDC/EDS/2009 dated 13.3.2009
4. Lr.No.CE/RAC&Reforms&IT/DE-DBA,IT/eSeva/D.No.174/2009, dt: 21.05.09

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O R D E R:

Government have entered into agreement with Technology Partners to provide integrated citizen service centre in the Municipalities other than Hyderabad and Ranga Reddy District, vide first read above.

2. On expiry of contract period signed vide 1st read above on 31-03-2009, tenders were invited for running of eSeva centres in Municipalities in Districts other Hyderabad and RR District, vide 2nd read above. The tender evaluation has been completed. As per tender evaluation, the per transaction rate for utility bill payment (G2C) for Zone I (14 Districts) is quoted at Rs. 5.00 plus Service Tax and for Zone II (7 Districts), the rate is Rs.3.96 plus Service Tax per transaction. Thus on average transaction charge for utility bill payments comes to Rs. 4.75 plus Service Tax per transaction.

3. However all the DISCOMs in the State are presently paying only Rs. 2.00 per transaction to EDS as per APERC orders. Accordingly the EDS is also paying Rs. 2.00 per electricity bill payment to Service providers and the existing Service providers have also filed for arbitration.

5. Keeping above in view, vide 3rd read above, EDS has sent MOU proposal to all DISCOMs indicating Rs.5.00 plus Service Tax as transaction charges for electricity bill payments through eSeva centres with effect from 01-04-2009 for the financial year 2009-10. In response to this MOU, AP TRANSCO has requested for specific orders from Government for enhancing the transaction service charges from Rs. 2/- to Rs. 5/- , Vide Ref 4th read above so that it can approach APERC for appropriate orders.

6. In the circumstances above, Government after careful examination of the issue permits EDS to charge Rs. 5.00 plus Service Tax per utility bill payment transaction through eSeva centres for all Government departments and its organizations including all DISCOMs.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

**Dr. SAMEER SHARMA
SECRETARY TO GOVERNMENT**

To
Director, EDS
CMD, AP Transco Hyderabad.
CMDs of all DISCOMs in the State.

Copy to:
PS to Secy to Govt., IT&C Dept.
SC/SF

//FORWARDED :: BY ORDER//

SECTION OFFICER